



Human Services Programs  
of Carroll County, Inc.

10 Distillery Drive, Westminster, MD 21157  
P. O. Box 489, Westminster, MD 21158  
[www.hspinc.org](http://www.hspinc.org)

410-857-2999  
(F) 410-857-8793

04/14/2020

RE: COVID-19 Agency Service Plan for 4/13/2020 – 4/26/2020

Hello,

Please see the following important updates regarding Human Services Programs of Carroll County, Inc. Please check our Facebook page and website at [www.hspinc.org](http://www.hspinc.org) for any additional updates. Please call our main line at 410-857-2999 to initiate services. The main office line will be attended from 9:00AM – 4:00PM.

**Year-Round Emergency Shelter Services:**

We will continue to operate the year-round emergency shelters.

**Coordinated Entry:**

Any individual or family seeking entry into shelter or housing services should call our Coordinated Entry Hot Line at 410-386-6623. Our lobby will not be open for walk in appointments during this time.

**Homeless Outreach:**

We are continuing to support the street homeless with ongoing support and supplies.

**Housing Services:**

We will continue to assist individuals with needs regarding rental assistance, evictions, and security deposits. During this period all work will be initiated via phone. Please call our main office for more information. Our lobby will not be open for walk in appointments during this time.

**Home Energy Programs:**

We will continue to accept Energy Assistance applications via drop off at our main office lobby drop box, mail, and website at [myohepstatus.org](http://myohepstatus.org). Please call our main office for more information.



HSP is a 501c3 Tax-Exempt Organization.



**Second Chances:**

Our second chances store will be closed. This includes shoppers and donations.

**Opportunity Works:**

We will continue to operate Case Management services for Opportunity Works participants. Please call the main OW line at 410-848-5599

**SNAP Outreach:**

We still assist with SNAP benefits. Please call our main office for more information.

**Financial Education and Tax Services:**

Free Tax Services (VITA) will be conducted via virtual drop off. Email [vita@hspinc.org](mailto:vita@hspinc.org) or call 410-386-6653 for more information. All free workshops will be suspended. Participants may be referred to online webinars through CASH Campaign of Maryland. Coaching appointments will be conducted over the phone.

**The Family Center:**

Family Center participants please call the Family Center at 410-857-0629 for program updates and information. Enrolled families may also refer to the Center's Facebook page.

**Day Center (A new drop-in day center for the street homeless population):**

The Day Center is open Monday through Sunday from 11:00AM – 4:00 PM at the Westminster Senior Center. Please call the Day Center hotline for updates at 410-871-4877.

**Donation Request:**

Below is a list of ways you can support HSP and our battle against COVID-19.

- Clorox or bleach cleaning supplies
- Hand sanitizers and Hand soaps
- Dry package foods (cereal bars, individual microwave meals and other small carry items)
- Prepared meals (bag lunches), and Bottled Water
- Monetary Support



Scott Yard  
Executive Director